

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☐ IXC       ☒ CLEC       ☐ ILEC       ☐ Wireless

2000-505-C  
223081

## CERTIFICATED COMPANY INFORMATION

tw telecom of south carolina llc

Company Name

Dba/fka

Telephone #

555 Church Street, Suite 2300

Mailing Address

Nashville, TN 37219

City, State, Zip Code

555 Church Street, Suite 2300

Business Location

Nashville, TN 37219

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System,

Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza

City, State, Zip Code: Greenville, SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- |                  |   |                                     |                |                                     |                  |                  |                |
|------------------|---|-------------------------------------|----------------|-------------------------------------|------------------|------------------|----------------|
| A.               | <p><u>Carolyn Ridley</u></p> <p><b>General Manager</b> (Include address if different than above.)</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">615-376-6404</td> <td style="width: 33%;">/ 615-376-6405</td> <td style="width: 33%;">/carolyn.ridley@twtelecom.com</td> </tr> <tr> <td>Telephone Number</td> <td>Facsimile Number</td> <td>E-mail Address</td> </tr> </table>   | 615-376-6404                        | / 615-376-6405 | /carolyn.ridley@twtelecom.com       | Telephone Number | Facsimile Number | E-mail Address |
| 615-376-6404     | / 615-376-6405  | /carolyn.ridley@twtelecom.com       |                |                                     |                  |                  |                |
| Telephone Number | Facsimile Number  | E-mail Address                      |                |                                     |                  |                  |                |
| B.               | <p><u>Carolyn Ridley</u></p> <p><b>Customer Relations/Complaints Representative</b> (Include address if different than above.)</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">615-376-6404</td> <td style="width: 33%;">/ 615-376-6405</td> <td style="width: 33%;">/regulatorycomplaints@twtelecom.com</td> </tr> <tr> <td>Telephone Number</td> <td>Facsimile Number</td> <td>E-mail Address</td> </tr> </table>                          | 615-376-6404                        | / 615-376-6405 | /regulatorycomplaints@twtelecom.com | Telephone Number | Facsimile Number | E-mail Address |
| 615-376-6404     | / 615-376-6405  | /regulatorycomplaints@twtelecom.com |                |                                     |                  |                  |                |
| Telephone Number | Facsimile Number  | E-mail Address                      |                |                                     |                  |                  |                |
| C1.              | <p><u>Carolyn Ridley</u></p> <p><b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include address if different than above.)</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">615-376-6404</td> <td style="width: 33%;">/ 615-376-6405</td> <td style="width: 33%;">/regulatorycomplaints@twtelecom.com</td> </tr> <tr> <td>Telephone Number</td> <td>Facsimile Number</td> <td>E-mail Address</td> </tr> </table> | 615-376-6404                        | / 615-376-6405 | /regulatorycomplaints@twtelecom.com | Telephone Number | Facsimile Number | E-mail Address |
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| Telephone Number | Facsimile Number  | E-mail Address                      |                |                                     |                  |                  |                |
| C2.              | <p><u>800-829-0420</u></p> <p><b>Customer Contact (Toll Free Number)</b></p>  |                                     |                |                                     |                  |                  |                |
| D.               | <p><u>Jim Dickens</u></p> <p><b>Engineering Operations</b> (Include address if different than above.)</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">803-753-5055</td> <td style="width: 33%;">/803-753-5056</td> <td style="width: 33%;">/jim.dickens@twtelecom.com</td> </tr> <tr> <td>Telephone Number</td> <td>Facsimile Number</td> <td>E-mail Address</td> </tr> </table>   | 803-753-5055                        | /803-753-5056  | /jim.dickens@twtelecom.com          | Telephone Number | Facsimile Number | E-mail Address |
| 803-753-5055     | /803-753-5056   | /jim.dickens@twtelecom.com          |                |                                     |                  |                  |                |
| Telephone Number | Facsimile Number  | E-mail Address                      |                |                                     |                  |                  |                |
| E.               | <p><u>Network Operations Center</u></p> <p><b>Test and Repair</b> (Include address if different than above.)</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">800-829-0420</td> <td style="width: 33%;">/</td> <td style="width: 33%;">/</td> </tr> <tr> <td>Telephone Number</td> <td>Facsimile Number</td> <td>E-mail Address</td> </tr> </table>   | 800-829-0420                        | /              | /                                   | Telephone Number | Facsimile Number | E-mail Address |
| 800-829-0420     | /   | /                                   |                |                                     |                  |                  |                |
| Telephone Number | Facsimile Number  | E-mail Address                      |                |                                     |                  |                  |                |

F. Network Operations Center  
**Emergencies** (During non-office hours)  
 800-829-0420 / /  
 Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Carolyn Ridley  
**Regulatory Officer** (Include Address if different than above)  
 615-376-6404 / 615-376-6405 / carolyn.ridley@twtelecom.com  
 Telephone Number Facsimile Number E-mail Address

H. Tammy Chatfield  
**Dual Party Mailings** (Name)  
 10475 Park Meadows Drive, Littleton, CO 80124  
 (Mailing Address)  
 303-566-1390 / 303-542-4403 / tammy.chatfield@twtelecom.com  
 Telephone Number Facsimile Number E-mail Address

I. Tammy Chatfield  
**Interim LEC Fund Mailings** (Name)  
 10475 Park Meadows Drive, Littleton, CO 80124  
 (Mailing Address)  
 303-566-1390 / 303-542-4403 / tammy.chatfield@twtelecom.com  
 Telephone Number Facsimile Number E-mail Address

J. Tammy Chatfield  
**Universal Service Fund Mailings** (Name)  
 10475 Park Meadows Drive, Littleton, CO 80124  
 (Mailing Address)  
 303-566-1390 / 303-542-4403 / tammy.chatfield@twtelecom.com  
 Telephone Number Facsimile Number E-mail Address

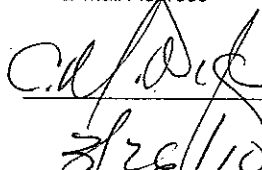
K. Tammy Chatfield  
**Gross Receipts Mailings** (Name)  
 10475 Park Meadows Drive, Littleton, CO 80124  
 (Mailing Address)  
 303-566-1390 / 303-542-4403 / tammy.chatfield@twtelecom.com  
 Telephone Number Facsimile Number E-mail Address

L. Tammy Chatfield  
**Lifeline Mailings** (Name)  
 10475 Park Meadows Drive, Littleton, CO 80124  
 (Mailing Address)  
 303-566-1390 / 303-542-4403 / tammy.chatfield@twtelecom.com  
 Telephone Number Facsimile Number E-mail Address

TECHNOLOGIES MANAGEMENT, INC.

This form was completed by (print name) ATTORNEY-IN-FACT  
 BY CONNIE M. WIGHTMAN

Title

  
 Signature  
 3/26/10  
 Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
 Docketing Department  
 Post Office Drawer 11649  
 Columbia, South Carolina 29211

Office of Regulatory Staff  
 Attn: Jeanne Gordon  
 1401 Main Street, Suite 900  
 Columbia, South Carolina 29201

(Rev. PSC 01/2010)